



## CAMO® FASTENERS

### LIMITED WARRANTY

CAMO Fasteners are guaranteed 1) to be free from defects and workmanship for the life of the Product including when used in ACQ and Copper Azole treated lumber, and 2) are guaranteed against rust and corrosion causing failure to the Product in the application for which it was first used for the life of the project.

### LIFETIME LIMITED WARRANTY

**Limited Warranty:** National Nail Corp. ("NNC") warrants that the CAMO Fasteners (the "Product") you purchased will be free from defects in material and workmanship for the life of the Product, and is guaranteed against rust and corrosion causing failure to the Product for the life of the project in which the Product is first used. This warranty only extends to the original purchaser.

**Exclusive Remedy:** NNC will replace any defective Product at no charge, including shipping cost of replacement Product, subject to the limitations or exclusions contained in this Limited Warranty. This is your sole and exclusive remedy for any product defect.

**Exclusions from Coverage:** You will have waived any claim for breach of warranty (1) if you do not notify NNC in writing within 30 days after you discover a defect, (2) fail to follow the instructions, requirements and recommendations, or warnings provided with the Product or (3) if the Product has been (a) altered, abused or misused, (b) installed or used under unusual or abnormal conditions or in violation of any building code, or (c) damaged as a result of negligence, accident, or improper installation. This warranty does not cover labor charges or damage incurred in installation, repair, or replacement of the Product, and does not cover costs of installation, removal, reinstallation, decking materials, or installation tools. NNC does not assume any risk or liability associated with the use of this product. Wearing proper safety equipment and other necessary action should be taken to ensure the safety of everyone involved in the project. CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM ANY DEFECT ARE NOT RECOVERABLE UNDER ANY LEGAL THEORY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. NNC will not be liable for any negligent design or manufacture of the Products or for the omission of any warning.

**Disclaimer:** THE LIMITED WARRANTY DESCRIBED ABOVE IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE; PROVIDED, HOWEVER, THAT NO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL EXTEND BEYOND THE DURATION OF THE EXPRESS LIMITED WARRANTY DESCRIBED ABOVE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Nobody can modify or expand this warranty or waive any of its limitations except in a writing signed by an authorized officer of NNC.

**To obtain Warranty Service or Information:** For information, call 800-968-6245 to speak with a CAMO Customer Service Representative. To make a claim under this Limited Warranty, you must, within 30 days of becoming aware of the basis for your claim, submit your claim using either (1) CAMO's online warranty claim form process (available at <https://warranty.camofasteners.com>) or (2) a written claim to NNC, in the following format:



- a. Prepare and send to NNC a written communication that includes the following information:
  - A list of the type and number of fasteners for which the claim is made;
  - A list of the type and number of deck boards for which the claim is made, if applicable;
  - Provide proof of purchase of the Product
  - The reason(s) for the claim.
  
- b. Provide photos of the entire deck and the site of installation as well as photos documenting the failure on which your claim is based, and on request from NNC permit NNC or its authorized representative to inspect the Product and/or the project on which the Product was used.
  
- c. Send the above information to:  
National Nail Corp.  
CAMO Warranty Claim  
2964 Clydon SW  
Grand Rapids MI 49519

Upon receipt of all of the above-identified items, NNC will examine, or cause to be examined, the Product in question. If we find that the submitted Product is defective, in NNC's sole discretion, NNC will send replacement fasteners and, if applicable, funds equivalent to the value of the affected deck board(s) to the original purchaser.

**Your Rights and This Limited Warranty.** This Limited Warranty gives you specific legal rights. You may also have additional or different legal rights that vary by state, province or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply, in whole or in part, in certain states, provinces or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights, you should refer to the laws applicable in your jurisdiction and may wish to contact an attorney or relevant consumer advisory service.